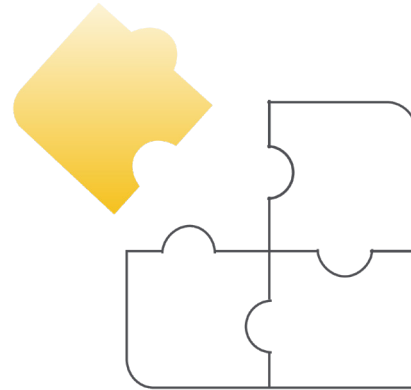


Transporeon Real Time Workflow

Delayed or inaccurate information about late or damaged transports out for delivery can lead to high personnel and financial costs. This also applies to the daily “paper war” stemming from non-digital delivery documents. Transporeon Real Time Workflow enables the fast and reliable digital transfer of all important information during a transport.



CHALLENGES

MISSING OR LATE TRANSPORT INFORMATION

No information on shipment status and progress until the goods arrive at their destination. Inability to proactively inform the customer of transport problems, which can lead to delays in receiving goods or the recipient’s refusal to even accept the shipment.

TIME-CONSUMING PAPER PROCESSES DUE TO INADEQUATE DIGITIZATION

Transport delivery and damage documents in paper form cannot be viewed and processed online, photos and signatures cannot be obtained electronically and forwarded.

COMPLICATED DAMAGE MANAGEMENT

Inaccurate or missing documents and photos delay and complicate the presentation of evidence in the event of damage; possible reclamations can no longer be checked.

MISSING INFORMATION ON RETURNS OF PACKAGING MATERIAL

Additional financial expense due to lost packaging material.

LACK OF COMMUNICATION WITH THE TRUCK DRIVER

Additional information, such as changes to time and place, is often not communicated to the driver or is communicated too late. Language barriers make it difficult for drivers to react proactively to international transports.

FEATURES

AUTOMATIC STATUS MESSAGES

› Status updates are displayed and sent in real time, enabling proactive reaction and timely conflict resolution.

REAL-TIME GPS TRACKING

› Track vehicle positions through a map display for a comprehensive overview of all deliveries.

CALCULATION OF ARRIVAL TIME (ETA)

› Continuous calculation of the Estimated Time of Arrival (ETA) taking into account driver breaks, weather, traffic conditions and more.

ELECTRONIC SIGNATURE

› Signatures are entered via smartphone, and are then used to create delivery documents, are transmitted to selected recipients or imported directly into the customer ERP.

PHOTO VERIFICATION

› Photos of damaged goods, packaging material or to prove compliance with security regulations are transmitted directly via smartphone along with GPS position and are assigned to the transport.

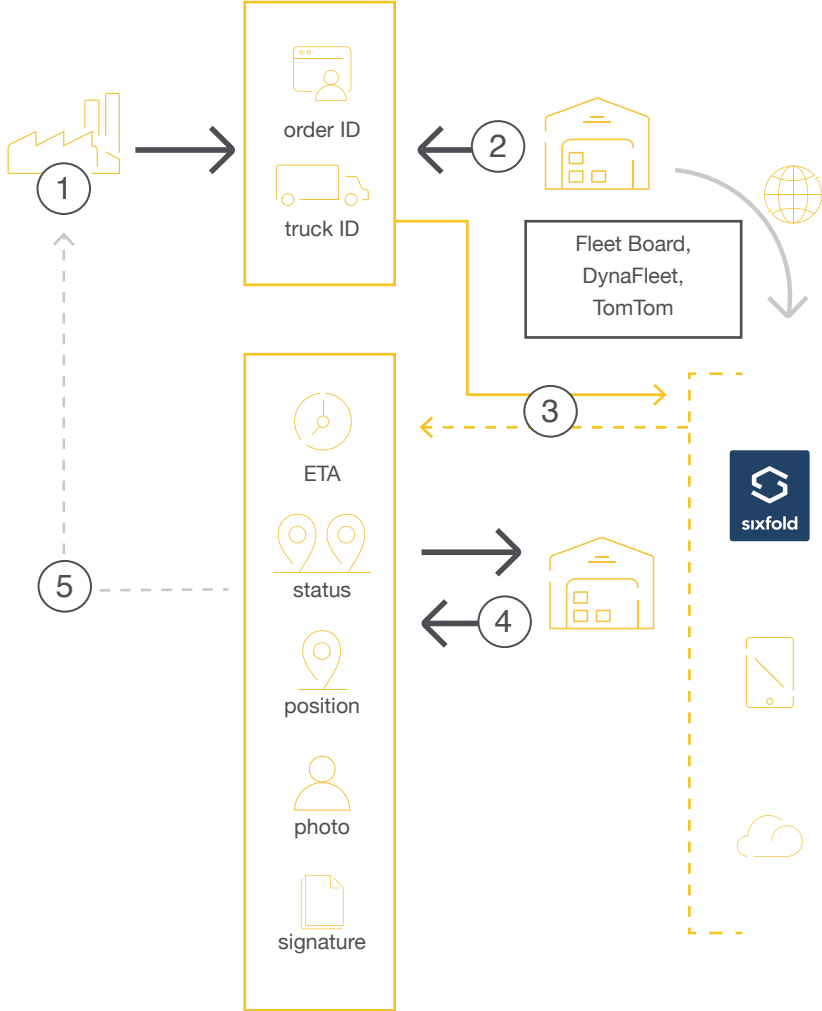
LANGUAGE AND COMMUNICATION

› All features available in 16 languages.

HOW IT WORKS

OPTIMIZE YOUR WORKFLOWS THROUGH DIGITAL WORK PROCESSES

- 1**
Shipper assigns transport to carrier
- 2**
Carrier accepts order and assigns a vehicle
- 3**
Carrier sets status via telematic-system or interface
- 4**
When goods are delivered, the carrier can map and send various workflows using the smartphone
- 5**
Data is transferred in real time to the loading system



BENEFITS

- Optimize your service and increase customer satisfaction through smooth and error-free information transfer
- Improve and utilize the reliability gained by status messages
- Benefit from a lower damage ratio through optimized damage management
- Reduce the effort and error rate when communicating with your carrier
- Avoid manual effort in document processing
- Improve all transport processes and asset usage

WANT TO FIND OUT MORE?

GET A DEMO